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FINANCIAL SOFTWARE

# Lower Canada College Transforms Finance Operations with Multiview ERP Solution

## Education Client Case Study for Multiview ERP Solution

Lower Canada College (LCC), a prestigious co-educational school serving students from kindergarten to grade 12, was determined to enhance their financial operations to ensure academic and personal success for their students. With a dedicated financial team overseeing various processes, LCC aimed to improve efficiency, meet targets, and foster productive collaboration across departments, all while upholding their motto, "Non Nobis Solum" (Not For Ourselves Alone), and their philosophy of putting "Students First."

## LCC Multiview Decision Process

When LCC learned that their existing software, Financial Edge, was discontinuing its student billing module, they turned to the Canadian Association of Independent Schools (CAIS) for guidance. Trinity College School, another member organization, spearheaded the search for a new software package. LCC was dissatisfied with the alternative proposed by Financial Edge and sought a solution that would address CAIS's needs effectively. After a meticulous year-long search, LCC selected Multiview as their preferred ERP solution.



In their search, LCC evaluated other software products such as COBA and Plurilogic. **However, Multiview stood out due to its willingness to collaborate with member schools, creating an accounts receivable/billing module tailored to their specifications.** LCC was impressed with Multiview's competitive pricing, seamless implementation process, extensive product features, and potential for future enhancements. Furthermore, Multiview seamlessly integrated with LCC's student database, Veracross, a critical requirement for working with the organization.

### Client

Lower Canada College

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**LCC felt that Multiview solved CAIS's problem with Financial Edge, whose decision to terminate the student billing feature and replace it with a lesser-quality product was unacceptable.**

## Multiview and the Lower Canada College Business Process

In their search, LCC evaluated other software products such as COBA and Plurilogic. However, Multiview stood out due to its willingness to collaborate with member schools, creating an accounts receivable/billing module tailored to their specifications. LCC was impressed with Multiview's competitive pricing, seamless implementation process, extensive product features, and potential for future enhancements. Furthermore, Multiview seamlessly integrated with LCC's student database, Veracross, a critical requirement for working with the organization.

Since implementing Multiview in September 2022, the LCC finance team has relied on various ERP modules to streamline their accounting processes. These modules include the general ledger, budgeting, accounts receivable, accounts payable, and reporting modules. Multiview's user-friendly experience impressed the team, as it closely mirrored their previous accounting software. They particularly appreciated the "amazing" approval process for journal entries and electronic funds transfers, which saved them valuable time during reviews and transactions.

## The Buying Team, Internal Advocates and LCC's Multiview Success

Key users of Multiview at LCC include the Finance Director, Accounting Supervisor, and Store Manager. The training process for new users involved Multiview training seminars and collaborative phone calls. Additionally, LCC conducted sessions on report creation and updates to ensure a smooth transition for new users adapting to the system. Within days of going live, the finance team was proficient in using Multiview, facilitating an easy transition and instilling confidence in their journey toward a paperless environment. They anticipate gradually implementing more of Multiview's features as they progress in their automation efforts.

### **LCC is delighted with the seamless transition facilitated by Multiview, which went unnoticed by external stakeholders.**

They have consistently delivered work on time as they did in the past, benefitting from the program's short closing time and streamlined task completion. As they become more automated in the future, LCC expects to extract even greater value from Multiview.



## LCC Multiview Product Feedback

When reflecting on their experience with Multiview, the LCC finance team identifies the workflow approval process as their favorite feature, as it marks the beginning of automating work processes. They also frequently utilize Multiview's bank reconciliations tool, which allows them to reconcile bank accounts on a daily basis, enhancing efficiency. Furthermore, the team praises Multiview's customer support, commending the representatives' prompt response and patient attitude. They have found valuable assistance in the knowledge base documents and frequently asked questions (FAQs).

Overall, the LCC team's experience with Multiview has been excellent. While they highly recommend the software, they suggest some additions specifically tailored to the educational field, such as annual student grade rollups, the ability to invoice by grade using drop-down options, and the ability to access more than one student during the billing process.

**The LCC finance staff members overwhelmingly express a positive sentiment about the switch to Multiview.**

**For more information about Multiview, fill out a [brief online form](#) or call 1-800-645-1910.**



***Lower Canada College was impressed with Multiview's cost, implementation process and product features. Multiview was also able to integrate with LCC's student database, Veracross.***

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