



Seamless Integration: Faulkton Area Medical Center's ERP Success Story with Multiview

Embark on the transformative journey of Faulkton Area Medical Center (FAMC) as they successfully integrated Multiview ERP into their financial ecosystem, ensuring operational efficiency and exceptional customer service. Located in Faulk County, South Dakota, FAMC is a pivotal 12-bed critical access hospital with an attached rural health clinic, serving a population of 2,600 in Faulkton and the surrounding county. With approximately 175 weekly clinic visitors and a significant role as the primary healthcare provider in the area, FAMC stands as a cornerstone of healthcare services and the largest employer in Faulkton.



Challenges and Solutions:

Facing a critical EHR system update, FAMC necessitated a financial package that seamlessly integrated with the new system. Susan Miller, FAMC's CFO, spearheaded the transition, collaborating with Multiview to ensure a smooth integration. The case study highlights the comprehensive preplanning and ongoing support provided by Multiview, emphasizing their responsive customer service and user-friendly ERP system.

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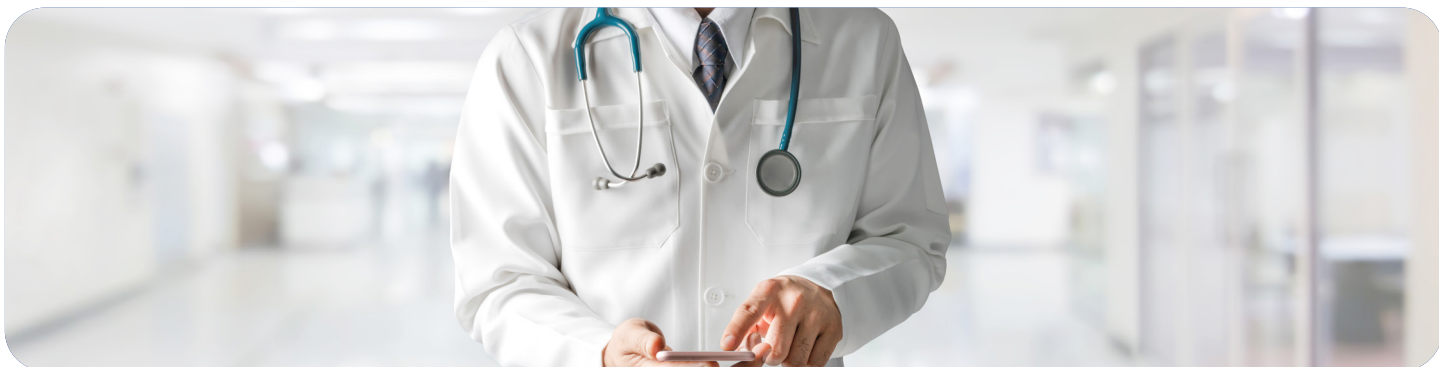
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Key Outcomes:

The case study outlines the significant outcomes achieved through the partnership, including a smooth transition, seamless integration with the EHR for a single source of truth, and enhanced data access and manipulation. Miller's firsthand account underscores the user-friendly nature of Multiview's suite and its impact on streamlining day-to-day operations at FAMC.

Client Testimonial:

Susan Miller, Chief Financial Officer at FAMC, lauds Multiview's support, stating, ***"I can't imagine any software company providing any better support. They're fabulous. Patient, available, prompt, professional. And it's been that way from the beginning."*** Miller further contrasts her experience with other vendors, highlighting Multiview's exceptional responsiveness and understanding of the healthcare industry's challenges.



Gain in-depth insights into FAMC's ERP success story and discover how Multiview's client-focused approach and healthcare expertise drove operational efficiencies and financial integration. Download the full case study to uncover the complete narrative of FAMC's seamless transition to Multiview ERP.

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