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FINANCIAL SOFTWARE

WHY **SOUTH UNIVERSITY** EMBRACED MULTIVIEW'S ERP SOFTWARE

Founded in 1899, South University (Savannah, GA), has 11 campuses, 38 online programs, 825 employees, almost 2,900 vendors, and approximately $190 million in revenue. Twelve years ago, the university took an essential step in expanding its academics by creating a College of Arts and Sciences, College of Business, College of Health Professions, and the College of Nursing. The College of Theologywas later established in 2013. In August of 2019, Dr. Steven K. Yoho was appointed as Chancellor and CEO for the educational institution to continue towards academic quality, student retention, and student growth

South University needed a **single cloud-based ERP solution** to simplify the work carried out by the accounting departments. The school had three systems for workflow that was very high touch and inaccessible by mobile devices. They needed to easily present information to different internal and external regulatory bodies and access different roll-offs through a secure and controlled-access system. Educational institutions like South University also need the ability to measure the profitability of their programs.

Location: Savannah, GA

Founded: South University was established in 1899

Website: www.southuniversity.edu

Why Multiview: Multiview's value proposition and full product and service transparency.

1899	11	38	825	$190+ million
Founded	Campuses	Online Programs	Employees	Revenue

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WHY SOUTH UNIVERSITY CHOSE MULTIVIEW FOR THEIR EDUCATION ERP

Multiview Financials' ERP was a clear choice for South University because of the company's value proposition and full product and service transparency. South University's Finance Director Jim Caruso spoke about how Multiview has changed the organization for the better.

Q: What was the most obvious advantage offered during the sales process?

The integration; we now have a **single cloud-based ERP solution** to simplify the work carried out by accounting departments. Our general ledger is integrated and easy to use. Our employees don't have to log in and out of screens and can access via any device with a secure internet connection. When looking at expenses, I'm able to click on the source and see the vendor activities, invoices, and contact information.

Q: By using Multiview, can you measure any improvements to productivity or time-saving?

Our financial team is much smaller now; we've been able to eliminate redundant roles and let the systems support our process. Multiview's ERP has helped us improve the efficiency of time, money, and, most importantly, morale across all departments. The fact that I don't have to listen to people talk about why and how this system could be improved is another real time-saver for me personally.

JIM CARUSO
FINANCE DIRECTOR AT SOUTH UNIVERSITY

Jim is an experienced, multi-dimensional corporate finance leader with a demonstrated history of working in the education management industry. He has a bachelor of science in business administration (BBA) with a major in finance from the University of Pittsburgh.

Q: What benefits do Multiview provide to the education industry, from your perspective?

We're doing a program profitability exercise right now. We're evaluating our undergrad nursing, grad nursing, psychology, and business programs. I was involved in a program profitability exercise a couple of years ago, and it took five to eight weeks to do it. Multiview's solution will inevitably make the process quicker and more efficient.

Plus, we're using the RAD codes to identify expenses related to COVID-19. If we had to do this under our old system, it would have taken anywhere from three or six months, and probably would have never gotten done.

Q: How long did the month-end close process take before Multiview?

Our former processes required so many steps and had so many controls and sign-offs in place, month's end took a **couple of weeks**. The exports and the general ledger structure in Multiview make it easier.

It now takes **less than a day to complete our month end close.**

Q: What the most useful feature or part of Multiview for you?

Enabling the use of mobile devices - employees can approve something on an iPad from a baseball game or on a laptop from a plane. We don't have backlogs because approvals can happen from anywhere now.

Q: What Multiview feature do you use most frequently?

I used to have around 2530 vendors' information on sticky notes stuck to my desk, and now I can go into the system to see all the invoices. Our invoices are all right there in the system, and we can send them to vendors in a matter of minutes.

ABOUT MULTIVIEW FINANCIAL

Multiview Financial provides powerful, easy-to-use financial applications to enterprises of any size for accounting and financial planning. For over 30 years, Multiview Financial has driven successful client outcomes with a scalable ERP solution by partnering with clients to break down data silos, automate accounting processes and provide more access to information through industry leading dynamic reporting solutions. Clients vary in size from small businesses to Fortune 500 companies and operate across more than 40 industries.

Visit our website to learn more.